

**BOARD OF COMMISSIONERS  
OF PUBLIC UTILITIES OF NEW BRUNSWICK**

IN THE MATTER OF a generic Hearing in respect to market issues and conduct related to the sale of gas and customer services in the natural gas industry in New Brunswick.

**ORDER**

Whereas the Board of Commissioners of Public Utilities (“the Board”) may of its own motion, inquire into, hear and determine any matter or thing concerning which it has jurisdiction under the Gas Distribution Act, 1999 (“the Act”);

And Whereas the Board has decided that it is appropriate to hold a generic hearing into market issues and conduct related to the sale of gas and customer services, pursuant to Section 71(5) of the Act;

**NOW THEREFORE IT IS ORDERED THAT:**

1. A Pre-hearing Conference shall be held in Ballroom C of the Delta Hotel, 39 King Street, Saint John, New Brunswick, on Tuesday, the 22<sup>nd</sup> day of July, 2003 commencing at 10:00 o’clock in the forenoon, when and where interested parties may attend and make representations as to the date of the full hearing, the procedure to be followed prior to and at the public hearing and as to any other relevant matters.
2. Notice of the holding of the Pre-Hearing Conference in respect of the procedure the Board intends to follow to facilitate the participation of the interested parties, shall be published in the form or substantially in the form attached hereto marked “A”, in either the English or French language as may be appropriate having regard to the principal language of publication, twice in each of the following papers:

Daily Gleaner  
L’Acadie Nouvelle  
The Telegraph Journal  
Times-Transcript

Fredericton  
Caraquet  
Saint John  
Moncton

on or before the 19<sup>th</sup> day of June, 2003.

3. Persons intending to participate as interested parties must do so in writing, no later than July 10<sup>th</sup>, 2003 by notifying the Board in writing at the address below; and such interested parties shall:
  - (a) Set out the name of the person and any authorized representative of the person and the mailing address, civic address, telephone number and any other telecommunications numbers of the person or the person's authorized representative;
  - (b) state the official language in which the person wishes to be heard;
  - (c) state the preference for the type of proceeding (written or oral), along with reasons;
  - (d) establish that the person's interest justifies status as an interested party in the proceeding.
4. Persons who do not wish formal status as an interested party but who wish to make comments to the Board regarding the proceeding must notify the Board, in writing, at the address below, on or before July 10<sup>th</sup>, 2003 of their intent to file a letter of comment.
5. A copy of this Order will be placed on file for examination by interested parties, during normal business hours, at the office of the Board.

Dated at the City of Saint John, New Brunswick, this 12<sup>th</sup> day of June, 2003.

BY THE BOARD

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Lorraine R. Légère  
Secretary of the Board

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